

Office Ally

Electronic Remittance Advice (835) Enrollment Update

With the ongoing disruption in the marketplace due to the Change Healthcare Cyber Security incident, we are unable to set up Electronic Remittance Advice for this payer at this time.

We apologize for any inconvenience this may cause and assure you that we are actively seeking alternative route options if possible. Updates regarding payer availability due to this incident can be found in Ally Central. Simply navigate to the bottom right corner of the page, where you will find the question mark icon.

Please check back often as changes are being made frequently. We appreciate your understanding and continued support.